

LIVE KEYNOTE

CUSTOMER SERVICE · COMEDY · TRUTH

LAUGHS... CUSTOMER SERVICE

BESPOKE
CONTENT



Bret Treasure ■ author of *Not Bad For A Carpark*

REAL REVIEWS. REAL BUSINESSES.

★★★★★

"The old cow on the tobacco counter
is rude"

★★★★★

"I wanted to take my husband there, but he
missed out due to the ridiculous cost of
parking, so he sat in the car while I went in"

★★★★★

"Dr Sally also examined a long standing
lump on my tongue"

★★★★★

"Women's toilets have LEDs in the toilet
paper recesses"

The wild world of Google Reviews: a laugh-out-loud keynote by Bret Treasure.

A tonic for all who work in and around customer service.

And an absolute killer for a conference close.

Keynote: 40–60 mins. Dinner/awards night: 30 mins. Cameo: 20 mins.

IDEAL

conference

close.

↳ AND FINALLY

"Please for the love of God, bring back the extensive pizza range."

book bret.

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